Welcome to the HGSE Hub! The Hub provides a trusted connection with our community to enable direct engagement and flexibility in your interactions with other students, staff and employers.

Resetting Passwords and Completing Your Profile

If you forget your password, go to the log-in page (https://communities.gse.harvard.edu/hgsehub) and click the Forgot Your Password link. Enter the email address you used to log into Hub (probably your Harvard email) and a reset password email will be sent to you. If you aren’t sure which email address we have for you in our system, please contact us at 617-495-3427 or cso@gse.harvard.edu.

Please complete your profile to be an engaged community member with other students and to ensure employers can find you based on your career interests.

We suggest completing these fields at a minimum: Industry Interest, Role Interest, Past Employers, Career Aspirations and LinkedIn profile link fields. Some of the fields are just for employers (e.g. Company Name). Hover over the hints (small gray circles) to see if a field pertains to you.
Hub Homepage

Your Hub homepage is a one stop shop for links to most other HGSE sites you’ll need such as Canvas, my.harvard.edu and more! You can also view checklists of tasks that will be important for you to do at various points during the year depending on what events are happening or where you are in your student experience process - e.g. Career Success Workshop checklist, Orientation checklist and more.

Getting Support at HGSE

If you have any questions or problems you need assistance with, you can submit a case via the Ask GSE link on the navigation bar. This link takes you to the case submission form where you can fill out the Topic, Subject and Description of your case.

You can view suggested Help Articles and Discussions in the community that match your keyword entry. Start typing your question and Help Articles that may match your question appear.

Access your cases in the My Community Cases section where you can click into specific cases, add comments, and view comments and resources from the HGSE staff member assisting with the case.

You may also wish to complete these social identity fields which will help you find students with common needs/interests. These fields are ONLY visible to fellow students and staff, not employers on the Hub.
View Job and Internship Postings

Click the tab “Careers” then “Job Board”

You can either scroll through the list of jobs or use the drop-down filter boxes to search for criteria such as Position Type (full time vs. internships, etc.), State, Country and Industry. Just enter criteria and jobs automatically appear in the list below.

You can sort jobs by publication date or application deadline.

Make Career Services Coaching Appointments
Finding Students and Employers
Find Your Next Connection! You can search for fellow students, staff and employers in the “Community” section by name, state, industry, etc. Details below:

You can also search by keywords. Please click the search icon in the upper right corner and enter relevant terms (e.g. educational media or curriculum development). This will search what students or employers entered in the career aspirations or biography section of their profile.

Messaging Students, Staff & Employers
To contact a community member, you may send them a direct message by clicking the “Message” button on their profile. You can also follow them by selecting the “Follow” button.

To view messages that members send you, select “My Messages” from your profile icon drop down list.

Groups
Another way to find students and employers is by joining groups that have been formed on the Hub. There will be groups geared toward specific industry sectors as well as other groups that members form to address common interests. Public groups are accessible by everyone; private groups are by invitation only. Within
most groups, you can post discussion items, documents, questions, or even simple surveys. Groups also serve as an effective way to share links to external sites and resources.

News & Events
From the News & Events tab in your navigation bar, you can view any events posted in the Hub. You can also view any HGSE community news and tips articles in the News section.

RSVP for events by clicking into their detail page. Ask questions of the event organizer by clicking the Question tab.